



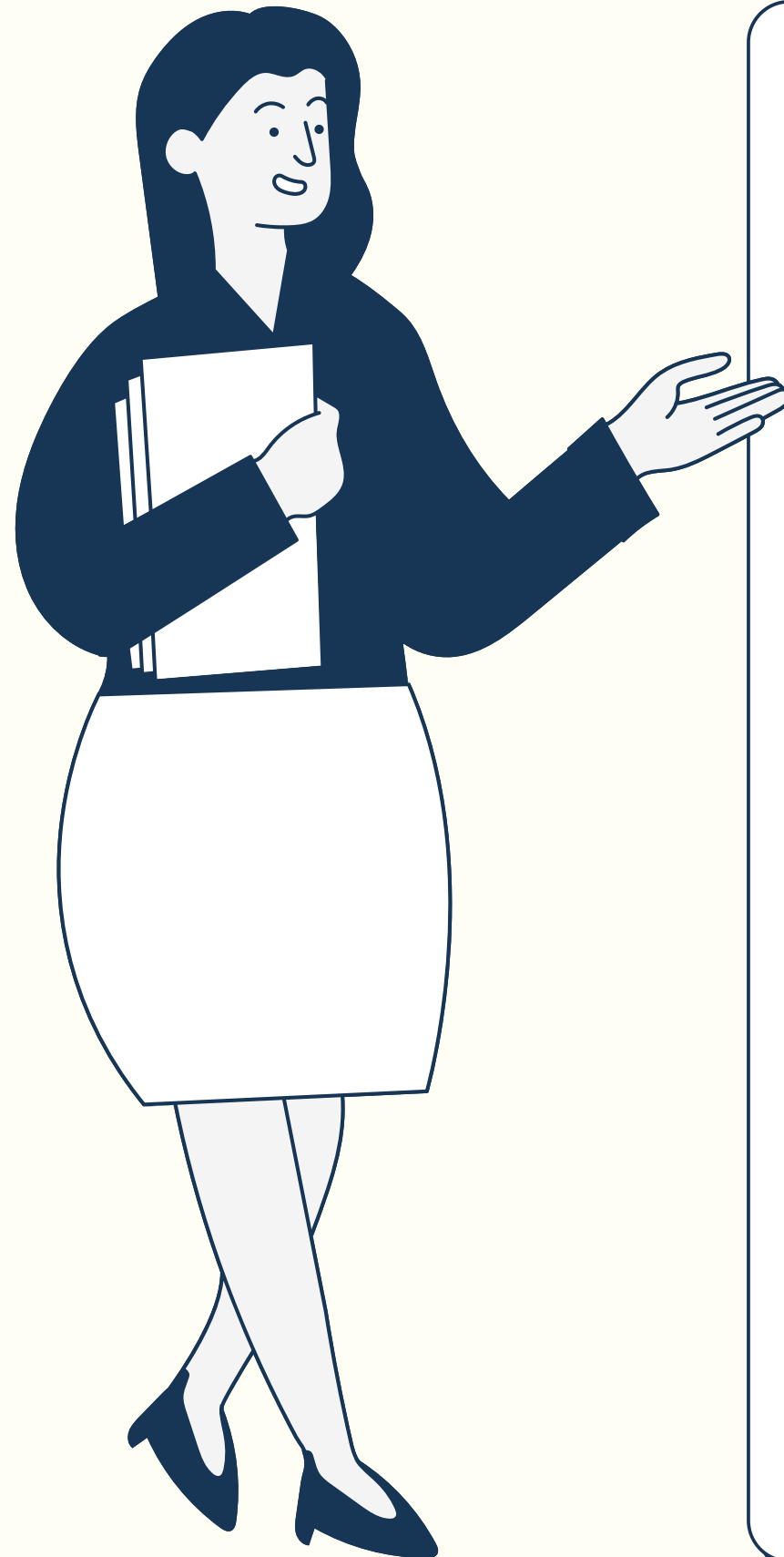
# Portfolio

[hello@technopartner.id](mailto:hello@technopartner.id)

+62-274-605-6789

66 Bausasran street, Yogyakarta, Indonesia





# Our Services

We provide tailor-made software solutions to help companies / startups make a firm foundation for their up-and-coming business or new bigger project.



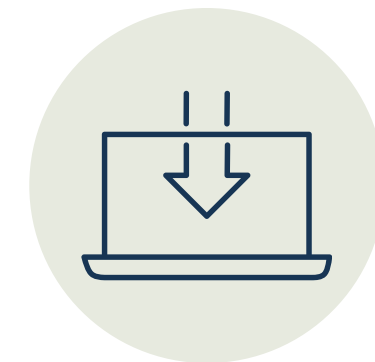
## Mobile Application

Develop Android & iOS  
Application (Native & Hybrid)



## Website

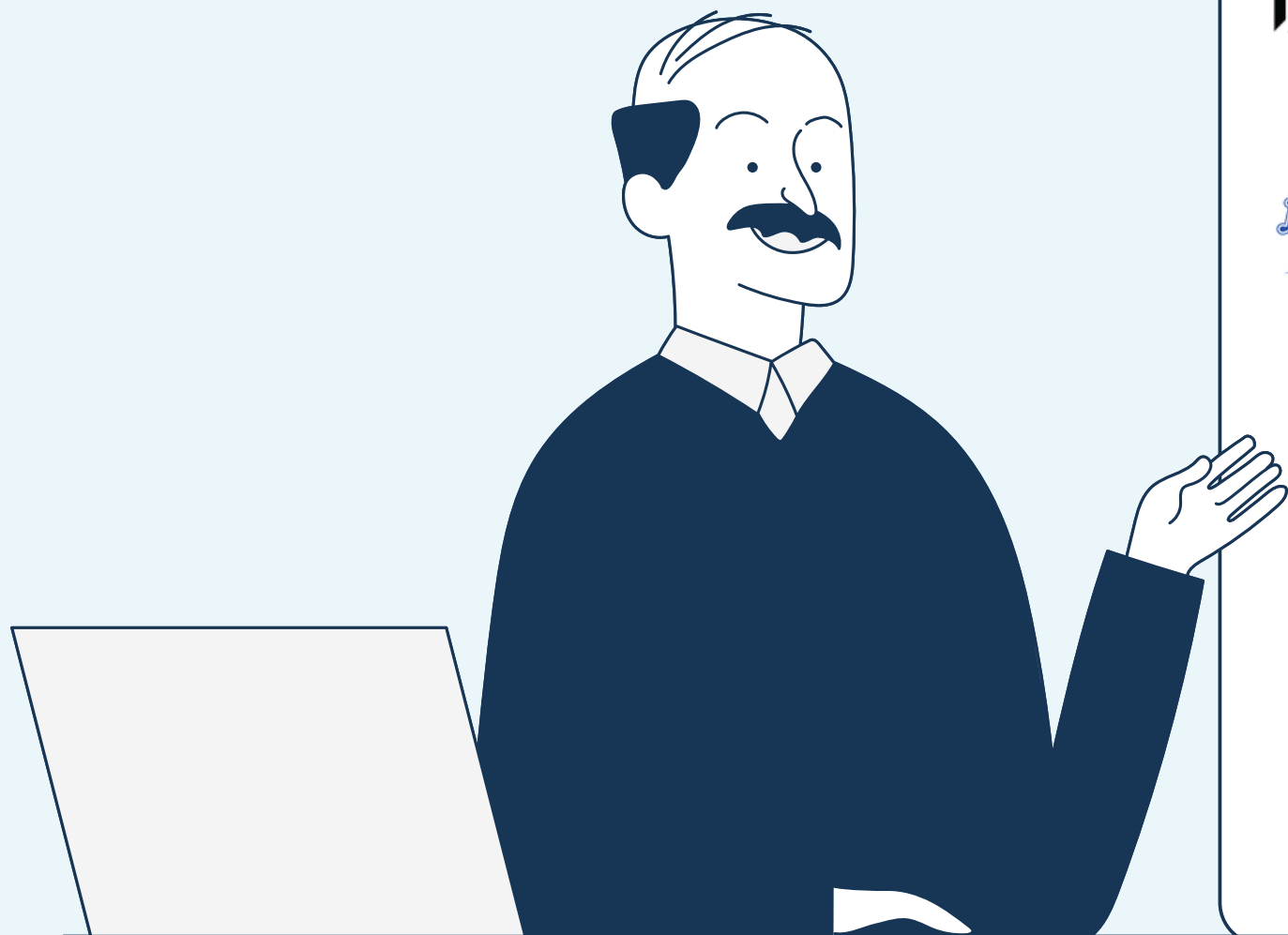
Develop a beautifully  
made website



## Internal System

Develop a custom system based  
on customer's need

# Our Clients



# Our Experience

## **E-Commerce Loyalty Platform**

Our cutting-edge Loyalty Platform, trusted by a diverse range of clients boasting over 1,000 outlets across Indonesia

## **Advanced Hardware Integration**

Seamless hardware-system integration to utilize specialized functionalities.

## **End-to-end System**

Interconnected system that seamlessly bridges the gap between systems, including ERP, POS, Outlet Management, Accounting, HR, and more.

## **Scenario Based Chatbot**

Interactive surveys / chat functionality with predefined scenarios, to deliver more engaging experience.

## **Leads Aggregator**

Centralized lead management system, designed to effortlessly collect leads from various sources, process them, and provide real-time updates on lead status.

## **Website & Product Showcase**

Corporate website (company profile), product showcase, e-commerce, or custom website with a tailor-made UI/UX design.

# E-Commerce & Loyalty Platform

## Feature Highlight

- Feature-rich E-Commerce platform.
- Seamlessly manage multiple outlets and brands.
- Native / Hybrid Android & iOS applications.
- Cashback points reward for added loyalty.
- Point redemption in transactions.
- Dynamic membership levels with flexible criteria and benefits.
- Dynamic promotional schemes and vouchers.
- Hassle-free automatic disbursements.
- Content Management System (CMS).
- Fraud detection system.
- Support franchise models with ease.
- Outlet management system.
- Seamless integration with other internal system / third-party solutions.
- Tailor-made solution to perfectly fit the client needs.



# E-Commerce & Loyalty Platform

## E-Commerce & Pre Order

- Shopping cart, checkout
- Online payments
- Delivery & store pickup
- Order tracking
- Wishlist
- Rating & Review

## Advanced Promotion

- Promo code
- Flash deals & Vouchers
- Subscriptions
- Product Bundling
- Quest & Achievement
- Welcome voucher

## Membership

- Membership level
- Condition & benefit
- Point cashback
- Point as payment method

## Integrated System

- Payment gateway: *Midtrans, Xendit, iPay88, OVO, Doku, Shopeepay*, etc
- Delivery: *Grab, Gojek, Lalamove, Wehelpyou, Shipper*, etc
- Client's internal system

## Outlet Order App

- Accept & process order
- Get a driver to deliver order
- Print kitchen & order receipt
- Manage item availability
- Manage outlet operating hours
- Daily report

## Automatic Disbursement

- Automatically disburse money to multiple parties, with two options :
  - via Bank's API
  - via disbursement platform



# Advanced Hardware Integration

Seamless hardware-system integration to utilize specialized functionalities.

- Implement system on specific devices, such as:
  - Self Order Kiosk
  - Kitchen Display
  - Kitchen Checklist
- Implement Point Of Sale (POS) system on specific hardware, ensuring optimal performance and efficiency

Integration with *Electric Vehicle Charger* using the OCPP standard protocol, enabling remote control for:

- Remote start charging
- Remote stop charging
- Get Diagnostic
- Update firmware

Integration with IoT devices to serve as an anti-fraud system, such as:

- Turn on / off power outlets
- Set timer to specific device



# End-to-end System

- At Technopartner, we understand that in a large company, seamless integration of systems across operational, business, finance, and technical domains is crucial.
- With extensive experience, we specialize in developing diverse systems and integrating existing ones, ensuring they work together harmoniously.
- This approach makes your operations more practical and efficient, enhancing overall functionality and ease of use.



- Experience a seamless end-to-end system that covers:
  - Procurement
  - Finance
  - Human Resource (HR) System
  - Partner / Franchisee system
  - Reporting Dashboard
  - Operational
  - Stock Opname
  - Delivery & Stock transfer
  - Point of Sale
  - Customer Mobile App
  - Self-order Kiosk
  - Web-based order system
  - Online payment
  - Outlet Mobile App
  - Employee Mobile App
  - Corporate Website
  - Landing page



# Scenario-Based Chatbot

Designed to deliver an interactive and dynamic experience between customers and the system. It also facilitates responsive and smart conversations, where each question from the system is met with a customer's response, and based on that answer, the system automatically determines the appropriate conversational path.

## Scenario Builder

- Create a list of questions and answer choices.
- Dynamically determine the next question based on the user's previous responses.

## Dynamic Input Type

- Various input types
- Short and long text
- Single/multi-choice questions
- Image-based choices
- Numerical ranges

## Data Validation

- Validate user inputs such as email formats, phone numbers, National Registration Identity Card (KTP, NPWP), and more.

## Undo & Checkpoint

- Ability to revise previous answers.
- Keep users informed with a checkpoint summary of their progress.

## Dynamic Output

- Summarize user responses.
- Provide tailored feedback.
- Transform user input into specific formats, like filling out annual tax forms (SPT), ensuring user needs are met



# Leads Aggregator

Designed to consolidate leads from multiple sources such as websites, mobile app, and advertisements on platforms like Facebook / Instagram / others. This centralized data hub allows for easy viewing, filtering, and categorization of leads. Moreover, the system seamlessly forwards the leads to other systems in real-time, providing detailed status updates on each lead.

## Dynamic Leads Submission

- Gather leads from diverse sources, such as Website, Mobile App, Facebook, Instagram, and 3rd party websites, dynamically adapting to your needs.

## Leads Processing

- Data validation
- Deduplication
- Blacklist checking
- Dynamic leads scoring
- Maintain a clean leads database

## 360 Feedback

- Realtime leads forwarding to 3rd party system
- Receive feedback lead status from 3rd party
- Follow up action after feedback

## Easy 3rd Party Integration

- Easily integrate with multiple 3rd party system / API.
- Customizable webhook request parameters.

## Leads Target & Reports

- Daily leads target
- Actual vs target reports
- Compare timeline reports
- 360 leads journey report
- Audit Log



# Website & Product Showcase

Technopartner offers bespoke website creation services tailored to each client's unique needs and UI/UX design preferences. From company profile websites to e-commerce, we deliver customized digital solutions that enhance your online presence.

## Modular Design

- Ensuring that changes to structure or design can be easily implemented.
- Each page of the website can be uniquely tailored by managing the use and order of sections.
- This flexibility allows us to provide dynamic and adaptable digital solutions tailored to meet your evolving needs.

## Easy CMS

- Our Content Management System (CMS) supports easy creation of new pages dynamically, with easy update to its content.
- Fully customized to meet the specific feature needs of your website.

KARPENTER®

TOYS KINGDOM  
Creating Smiles

 natasha  
BY DR FREDI SETYAWAN

MNC 

 ASIA MEDIA PRODUCTIONS

  
KIMAYA  
by HARRIS  
Managed By The Asset Limited

ruparupa  
let's get more...



JSD | 



# Tailor-made System

As a dedicated software house, Technopartner excels in creating tailor-made solutions that perfectly align with our clients' needs.

Our bespoke development process ensures that each system is highly efficient, fit for purpose, and meticulously crafted to the highest quality standards.

We sweat the details in every aspect, delivering systems that are not only customized but also exceptionally reliable and effective.

- Empower your startup or company with our tailored, industry-specific custom systems:

- Aesthetic Clinic
- Legal / Regulation / Law
- Customer Service Satisfaction
- Architecture
- Corporate Governance
- Internal Audit
- Taxation
- Music Management
- and many more



# Our Workflow

## REQUIREMENT GATHERING

STEP 1

- Initial meetings to discuss client requirements and project scope.
- Technopartner provides a detailed quotation and proposal for the project.
- Collaborative negotiation and presentation sessions to align expectations.

## PROJECT DEAL & KICK OFF

STEP 2

- Finalize contract agreements.
- Officially initiate the project with a kick-off meeting.

## UI/UX DESIGN & APPROVAL

STEP 3

- Collaborative meetings to discuss flow and design.
- Create detailed UI/UX designs in accordance with system flow.
- Obtain client approval for the design.
- This approved design will be the base for development stage.

## SYSTEM DEVELOPMENT & INTERNAL TESTING

STEP 4

- Develop the system based on approved designs and requirements.
- Involve the client in testing the system as it reaches specific milestones.
- Conduct biweekly progress meetings with the client.

## USER ACCEPTANCE TEST (UAT)

STEP 5

- Client do a full-cycle system test.
- Address and resolve issues identified during UAT.
- Officially close the project with the signing of the Statement of Acceptance.

## SYSTEM IMPLEMENTATION

STEP 6

- Publish the app on Google Play Store and Apple App Store.
- Ensure data integrity in the production environment.
- Verify the system's functionality in the live environment.



# Thank you!

